

To: Motorola Mobility LLC
Attn: Legal / Compliance Department
222 W. Merchandise Mart Plaza, Suite 1800
Chicago, IL 60654

RE: FORMAL DEMAND – TECHNICAL INCONSISTENCY & DEVICE LONGEVITY (IMEI: [REDACTED])

I am writing to formally request a technical override or hardware remediation for my Moto G Play 2024 to ensure the continued utility and security of the hardware.

TECHNICAL AUTHORIZATION: Motorola's official Bootloader Unlock Portal has already recognized this specific IMEI and issued a unique Unlock Key. This issuance constitutes a formal authorization by Motorola that the device is eligible for software independence.

HARDWARE CONTRADICTION: Despite this authorization, the device's internal configuration (CID 0x0033) is programmed to reject the manufacturer-issued key. This technical barrier prevents the responsible extension of the device's lifecycle and contradicts the "Authorized" status provided by your own compliance systems.

SECURITY & SUSTAINABILITY: My intent is to ensure this device remains a secure, functional tool beyond its limited official support window. Preventing a sanctioned unlock leads to premature electronic waste and deprives me, the owner, of the ability to maintain the device's security through independent software audits.

NOTICE OF MONITORING: Be advised that forensic network logs have identified 72 instances of technical monitoring originating from Motorola-affiliated IP ranges in Ashburn, VA (150.136.x.x, 157.151.x.x) directed at my previous investigative domain. I view these interactions as an unnecessary expenditure of corporate resources when a simple technical resolution regarding my hardware is pending.

FORMAL ESCALATION: If this technical discrepancy is not resolved within 14 business days, I will escalate this matter to the **FCC Office of Engineering and Technology (OET)**. The complaint will focus on the intentional blocking of manufacturer-authorized features on certified equipment and the resulting impact on device longevity.

Sincerely,

(Signature)

Nicolas Hernandez

Administrator
CalAudit.org