

To: TracFone Wireless, Inc.
Attn: Executive Resolution / Legal Department
9700 N.W. 112th Avenue
Miami, FL 33178

RE: FORMAL NOTICE – POST-UNLOCK TECHNICAL DISCREPANCY (IMEI:

[REDACTED])

I am writing to formally address a technical restriction on my Moto G Play 2024 that persists despite the device's official carrier-unlocked status as of March 6, 2026.

TECHNICAL INCONSISTENCY: The device was officially carrier-unlocked following the fulfillment of all service requirements. However, while the software provides a toggle for "OEM Unlocking," the hardware remains fused (CID 0x0033) to prevent the execution of this feature. This creates a technical contradiction: the device is "unlocked" for service but "restricted" for ownership and longevity.

DEVICE SUSTAINABILITY & AUDIT: As the administrator of CalAudit.org, my interest is the long-term viability and security auditing of this hardware. Restricting bootloader access on a carrier-unlocked device serves no legitimate network-protection purpose; instead, it enforces premature obsolescence. My goal is to ensure the device can receive independent security patches and remain functional well beyond its commercial support cycle.

NETWORK INTERACTION NOTICE: Our investigative assets have recorded 72 forensic logs of technical monitoring originating from network infrastructure in Ashburn, VA (150.136.x.x, 157.151.x.x) targeting my previous domain. These interactions coincide with the administrative friction regarding this hardware. I am noting these occurrences for the record as part of my ongoing audit of telecom transparency.

NOTICE OF ESCALATION: I request a technical resolution—either a software override or a hardware replacement—that honors the full unlocked status of this device. Should this not be resolved within 14 business days, I will file a formal complaint with the FCC Consumer Complaints Division regarding deceptive hardware configuration and the failure to provide full device functionality post-carrier unlock.

Sincerely,

(Signature)

Nicolas Hernandez

Administrator

CalAudit.org